

# A Business Ethics Theory of Whistleblowing: Responding to the \$1 Trillion Question

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11 When is it permissible to blow the whistle and when is it a duty? This is a worthy business

12 ethics question. A good answer will be one that is grounded on sound theory and is able to

13 hold up to scrutiny when applied to the practical affairs of business. The goal of this paper,

14 therefore, is to provide an answer to that question that is both practicable and theoretically

15 cogent. While our theory is intended to be universally applicable, it is grounded in the current

16 conditions in the United States.

# 17 **To Be a Whistleblower: The Trillion Dollar Question**

18 To be or not to be a whistleblower is a question of considerable ethical complexity and personal 19 significance. It is not, however, a question of theoretical significance only. According to a recent 20 report by the Association of Certified Fraud Examiners (ACFE), the United States lost almost \$1 21 trillion in fraud in 2008. Before Bernie Madoff's epoch-making swindling came to light and 22 before the economic meltdown of 2008-09 was recognized as the worst economic crisis since the 23 Great Depression, ACFE had already estimated that American businesses would lose \$994 24 billion in fraudulent activities in 2008.<sup>1</sup> What makes this pertinent to our essay is how fraud is 25 detected: according to the ACFE report, the number one source of fraud detection came from 26 tips, i.e., from *whistleblowers*. Despite the extensive reporting required of businesses since the

- 27 promulgation of Sarbanes-Oxley, in the end, it was whistleblowers that served as the primary
- 28 bulwark against fraud.

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<sup>1</sup> Association of Certified Fraud Examiners, "2008 Report to the Nation on Occupational Fraud & Abuse," (Austin, TX2008), 4. [Hereafter title abbreviated as "2008 Report".]

- 1 Although the social contribution of whistleblowing is gigantic, whistleblowers are often
- 2 portrayed as disloyal or self-serving bounty hunters. However, whistleblowers frequently put
- 3 themselves at great risk, and their situation is rendered more perilous by the failings of the US
- 4 legal system. We would argue that the woeful state of legal affairs may be due in part to a lack
- 5 of consensus on the parameters of legitimate whistleblowing.
- 6 In this paper, we take a step in responding to a perceived theoretical deficiency by drawing on
- 7 what we hold to be core principles in business ethics. With this, we suggest when
- 8 whistleblowing should be considered a duty and when one can be excused from
- 9 whistleblowing. The position we will propose will serve as a basis to critique the US legal
- 10 framework, which we claim fails to afford the needed protections to organizations and
- 11 whistleblowers alike. It is our hope that by advancing a sound theoretical framework, we can
- 12 contribute to the creation of stronger laws and organizational policies.
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# 14 First Steps: Defining "Whistleblowing"

15 The term "whistleblowing" is thought to have its roots in two different but related activities:

- 16 first, the term follows from the practice of police or bobbies who blew their whistles when
- 17 attempting to apprehend a suspected criminal; secondly, it is thought to follow from the
- 18 practice of referees during sporting events who blow their whistle to stop an action.<sup>2</sup> In this
- 19 case, the basic justification for whistleblowing is this: the whistleblower perceives something
- 20 that he or she believes to be unethical or illegal and reports it to authorities so that corrective
- 21 measures may be taken.
- 22 Marcia Miceli and Janet Near provide a good formal definition of whistleblowing as "the
- 23 disclosure by organization members (former or current) of illegal, immoral, or illegitimate
- 24 practices under the control of their employees, to persons or organizations that may be able to
- 25 effect action." They continue by noting that "the whistleblower lacks the power and authority
- 26 to make the change being sought and therefore must appeal to someone of greater power or
- 27 authority."<sup>3</sup> The term has come to refer generally to a person who reports on wrongdoings
- 28 within or by an organization.<sup>4</sup> If an alleged wrongdoing is reported to a person in a position of
- 29 authority within an organization, it is referred to as "internal" whistleblowing. If the alleged

<sup>&</sup>lt;sup>2</sup> Roberta Ann Johnson, *Whistleblowing: When It Works--and Why* (Boulder: Lynne Rienner Publishers, 2003), 4.

<sup>&</sup>lt;sup>3</sup> Marcia P. Miceli and Janet P. Near, *Blowing the Whistle: The Organizational and Legal Implications for Companies and Employees* (New York: Lexington Books, 1992), 15.

<sup>&</sup>lt;sup>4</sup> In this paper we will use the general word "organization," to refer to any legally established grouping of people formally brought together to work for a collective purpose. In most cases, however, the kind of organization to which whistleblowing pertains is a "business." Although the origins of our work are in the field of business ethics, the issues with which we are concerned apply to organizations irrespective of their commercial orientation.

1 misdeed is reported to outside authorities, such as to regulatory bodies, news media, or public

2 interest groups, it is said to be "external" whistleblowing.<sup>5</sup>

## **3 Toward a Theory of Whistleblowing**

4 It is our view that to articulate a coherent understanding of whistleblowing a theory is needed 5 in which the nature and parameters of appropriate whistleblowing are specified. Such a theory, 6 we hold, must be situated within the framework of ethics generally, and business ethics in 7 particular. To this end, we seek to provide guidelines to help in assessing when whistleblowing 8 can be thought of as a duty and when it is not. As a way of assisting in this analysis, we will 9 first consider a long established theory on whistleblowing, that of Richard De George. We 10 admire the way in which De George structured his argument and we find his theory relevant as 11 a point of contrast to the view we will advance.

#### 12 First Steps: De George's Theory of Whistleblowing and the Problem of Duty

13 In 1986 Richard De George published the second edition of his textbook, *Business Ethics*, in

14 which appeared his essay entitled "Whistle Blowing."<sup>6</sup> This essay was somewhat modified in

15 subsequent editions, but the essential argument has remained intact. De George's piece has

16 been so frequently cited in articles by other scholars that it is suitable to serve as a point of

- 17 departure for our theory's development.
- 18 De George specifies three positions regarding whistleblowing, i.e., whistleblowing as morally
- 19 prohibited, as morally permitted, and as morally required. He begins by refuting the position
- 20 that whistleblowing should be morally prohibited, but notes the cultural resistance to
- 21 whistleblowing. "There is a strong tradition within American mores against 'ratting' or telling
- 22 on others," he states. He continues, "The most plausible and most commonly stated, rationale
- for not blowing the whistle is given in terms of loyalty."<sup>7</sup> But even giving the norms of loyalty,
- 24 De George holds that in some cases whistleblowing should be considered morally permitted or

<sup>&</sup>lt;sup>5</sup> The idea of internal v. external whistleblowing is standard vernacular. There are some debates regarding whether an "internal whistleblower" engages in whistleblowing at all. For example, Miceli, Near, and Dworkin refer to a 1982 definition of whistleblowing by Norman Bowie, that specifies that the term "whistleblower" applies only to those who "inform the public." See Norman E. Bowie, *Business Ethics* (Englewood Cliffs: Prentice-Hall, 1982), 142... Miceli, Near, and Dworkin conclude, "…from the standpoint of the whistleblower, external whistleblowing is continuing a process — perhaps because internal efforts to get wrongdoing corrected have failed — rather than doing something radically different." Marcia P. Miceli, Janet P. Near, and Terry Morehead Dworkin, *Whistle-Blowing in Organizations* (New York: Routledge, 2008), 8.

<sup>&</sup>lt;sup>6</sup> Richard T. De George, "Whistle Blowing," in *Business Ethics* (New York: Macmillan Publishing Company, 1986). We will refer to the original version of De Gorge's article, since we will also refer to a critique of his article by Gene James, which also refers to that version of his article. Although De George subsequently revised the article, our comments remain relevant because in subsequent versions, his essential arguments remain intact.

<sup>7</sup> Ibid., 226.

- required. Let us look at the five criteria he proposes for determining whether whistleblowing
   would be morally permissible or required.
- 3 According to De George the criteria for *permissible* whistleblowing are as follows.
- The firm, through its product or policy, will do serious and considerable harm to the
   public, whether in the person of the user of its product, an innocent bystander, or the
   general public.
- Once an employee identifies a serious threat to the user of a product or to the general
  public, he or she should report it to his immediate supervisor and make his or her moral
  concern known. Unless he or she does so, the act of whistleblowing is not clearly
  justifiable.
- If one's immediate supervisor does nothing effective about the concern or complaint, the
   employee should exhaust the internal procedures and possibilities within the firm. This
   usually will involve taking the matter up the managerial ladder, and, if necessary and
   possible to the board of directors.<sup>8</sup>
- De George holds that whistleblowing becomes *morally required* when in addition to the
   previous three criteria the following two are also met:
- 4. The whistleblower must have, or have accessible, documented evidence that would
  convince a reasonable, impartial observer that one's view of the situation is correct, and
  that the company's product or practice poses a serious and likely danger to the public or
  to the user of the products.
- 5. The employee must have good reason to believe that by going public the necessary
  changes will be brought about. The chance of being successful must be worth the risk
  one takes and the danger to which one is exposed.<sup>9</sup>
- We are troubled by the basic orientation of De George's analysis, but it is not our intention to
  provide a thorough critique of his piece as this was done very ably in an article by Gene James.<sup>10</sup>
  It is worth noting, however, that James aptly points out that De George sets the criteria for
  whistleblowing so high that many organizational wrongs such as sexual harassment, industrial
- 28 espionage, insider trading, and many others would go unchallenged.<sup>11</sup>
- 29 We admire the way in which De George structured his argument and distinguished between
- 30 permitted and required whistleblowing. Our purpose in addressing De George is not to have a

<sup>&</sup>lt;sup>8</sup> Ibid., 230-33.

<sup>&</sup>lt;sup>9</sup> Ibid., 234.

<sup>&</sup>lt;sup>10</sup> Gene G. James, "Whistle Blowing: Its Moral Justification," in *Business Ethics*, ed. W. Michael Hoffman (1990).

<sup>&</sup>lt;sup>11</sup> Ibid., 336.

- 1 straw man to knock down, but because the contrast in our respective positions will help to
- 2 illustrate how our underlying principles of business ethics lead us to a very different more
- 3 activist view of whistleblowing.

4 To begin, we think De George's main distinctions between "morally permitted," and "morally

- 5 required," is troubling because it seems to render highly tenuous the connection between duty
- 6 and what is morally right since if something is permitted but not required, it would carry little
- 7 moral weight. And yet, the conditions that would be covered by what he terms as "morally
- 8 permitted," are in fact, very weighty. For example, in his first criterion De George indicates that
- 9 it is permissible, but not obligatory, to blow the whistle when a firm through its products or
- 10 policies "will do serious and considerable harm to the public." It is in his fourth and fifth
- 11 principles that he clarifies that whistleblowing is morally required only with strong
- 12 documentary evidence and good reasons to believe that the company will change. This suggests
- 13 that even if someone believes an organization will do serious and considerable harm, that
- 14 person is not required to blow the whistle.

15 De George's criteria imply that there is no a moral duty for self-sacrifice. Accordingly,

- 16 whistleblowing might be permissible but not be required unless conditions 4 and 5 were met -
- 17 conditions that would go far to minimize the risk of the whistleblowing from potential
- 18 retaliation. We agree that the safety of the whistleblower is a real concern, but by setting the bar
- 19 so high, one would be justified in almost never engaging in whistleblowing, even in cases of
- 20 serious malfeasance. To illustrate the point, in early 2009 there was a peanut processing plant in
- 21 the state of Georgia that was responsible for a massive salmonella outbreak that led to the
- deaths of eight people and sickened some 19,000 others. Based on De George's criteria, if I
   worked at that plant, I would have been fully excused for not blowing the whistle because I
- might have reasonably believed that so doing would not have resulted in a change in company
- 25 policy.<sup>12</sup>
- 26 The other obvious problem with De George's criteria is his insistence that for whistleblowing to
- 27 be permissible, the whistleblower must report it first to his or her supervisor and then if
- 28 remedial actions are not taken, bring the concern up the corporate hierarchy. This principle
- 29 seems geared toward keeping the problem "in house," perhaps because if the issue were
- 30 publicly aired, it could cause unnecessary harm to the company.
- 31 However, such a concern, while not irrelevant, seems to focus on a secondary issue the
- 32 effects of public disclosure rather than the primary issue, which is identifying the problem
- and finding a resolution. In some instances, reporting a problem internally might make matters
- 34 worse by tipping off the perpetrators that their activities have been detected. If one's supervisor
- 35 or other superiors in the organization were directly or indirectly involved in the offending

<sup>&</sup>lt;sup>12</sup> See Michael Moss, "Peanut Case Shows Holes in Safety Net "*New York Times* 2009. This article reports on another plant with similar circumstances. The article states, "The government finally demanded the records three years later, and verified the whistleblower's claims, after hundreds of people were sickened by salmonella-tainted peanut butter produced at the plant in 2007."

- 1 action or policy, reporting the offence to them would likely exacerbate a bad situation and
- 2 possibly put the whistleblower at great personal risk.

### 3 Whistleblowing within the Context of Organizational Reporting

4 Frequently, whistleblowers are depicted as if they are on opposing sides with the organization.

- 5 This, however, need not be the case. Let us return to the idea mentioned at the outset of this
- 6 paper, i.e., the \$994 billion in estimated fraud in 2008. According to the report, "almost 50% of
- 7 occupational fraud involved the accounting department or upper management."<sup>13</sup> Conversely,
- 8 we can infer that about 50% does not involve accounting staff or upper management. In at least
- 9 those cases, we would expect management to welcome whistleblowing especially in those
- instances when it is conducted internally because eliminating such cases of corruption would
   benefit the organization.
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- 12 We hold that the appropriateness of whistleblowing depends to a large extent on the
- 13 circumstances. The criteria used to determine the validity of whistleblowing (irrespective of
- 14 whether it be considered "permitted" or "required") ought not to depend on the position of the
- 15 person to whom one reports the misconduct. Instead, the focus should be on how to achieve
- 16 the most ethical resolution. To put it simply, if there is organizational corruption, there is a
- 17 victim. A good theory of whistleblowing should provide guidance in how to minimize harm to
- 18 any of an organization's stakeholders.

## 19 Establishing Foundational Ethical Principles for Business

- 20 It is not enough to indicate that we are unsatisfied with De George's ethical theory of
- 21 whistleblowing; to take this analysis further, we need to establish some ethical principles based
- 22 on which we can justify a more robust theory of whistleblowing. To this end, let us first define
- 23 our basic ideas, such as what do we mean by business ethics? To this, we answer:
- 24 *Descriptively*, business ethics is the discipline that seeks to understand the ethical dimensions of25 business.
- *Prescriptively,* the purpose of business ethics is to provide guidance in the ethical conduct of
   business, including practices such as whistleblowing.
- 28 To fulfill the prescriptive objective of business ethics, we propose a central principle from which
- 29 subsidiary principles can follow, such as guidelines for ethical whistleblowing. As we
- 30 understand it, the central ethical principle of business ethics is the recognition of the *universal*

<sup>&</sup>lt;sup>13</sup> Association of Certified Fraud Examiners, "2008 Report to the Nation on Occupational Fraud & Abuse,"46.

*dignity* or worth of all human beings and the necessity for all business actions to reflect respect
 for that dignity.<sup>14</sup> The following is a more precise expression of that general principle:

- All human beings have intrinsic worth or dignity by virtue of their humanity, and no individual or
   group has the moral authority to deny others their inherent dignity.<sup>15</sup>
- 5 We believe that this principle is strong and rationally defensible. However, for the purpose of

6 this essay, we will take this principle as axiomatic. All other principles of business ethics follow

7 from this axiom, including those of "minimal harm," "just business practices," "stakeholder

8 theory," and "ethical whistleblowing."<sup>16</sup>

#### 9 A Universal Dignity Theory of Whistleblowing

With this foundation, we are now ready to describe what we call the "Universal Dignity Theoryof Whistleblowing" (UDTW). The essential principle of UDTW is this:

- 12 Whistleblowing is both permissible and a duty to the extent that doing so constitutes the most 13 effective means of supporting the dignity of all relevant stakeholders.
- 14 This leads us to propose the following *conditions for ethical whistleblowing*:
- 15 1. Compelling evidence of nontrivial illegal or unethical actions done by an organization or 16 its employees that are deemed to violate the dignity of one or more of its stakeholders.
- A lack of knowledge within the organization of the wrongdoing or failure by the
   organization to take corrective measures.
- 19 If the above justificatory conditions were met, whistleblowing would be ethically called for 20 unless the following *exempting conditions* from whistleblowing prevailed:
- One would be conditionally exempted from the duty to blow the whistle if one had
   credible grounds for believing that by doing so one would be putting oneself or others at
   risk of serious retaliation.

<sup>&</sup>lt;sup>14</sup> For a fuller investigation of this topic, please see Robert E. McNulty and W. Michael Hoffman, "Business Ethics Perspectives on International Negotiations," in *ABA Guide to International Negotiations*, ed. Jeffery Aresty (Chicago: American Bar Association, 2009).

<sup>&</sup>lt;sup>15</sup> We do not claim originality in this principle. Rather, it is consistent with well established moral principles recognized in cultures everywhere, including the Golden Rule and Kant's categorical imperative. For discussions of each of these, please see Jeffrey Wattles, *The Golden Rule* (Oxford: Oxford University Press, 1996). and Immanuel Kant, *Grounding for the Metaphysics of Morals*, trans. James W. Ellington, Kant's Ethical Philosophy (Indianapolis: Hackett Publishing Company, 1983/1785).
<sup>16</sup> One of the earliest expressions of stakeholder theory appears in R. Edward Freeman, *Strategic Management : A Stakeholder Approach* (Boston: Pitman, 1984).

- 1 Of these three conditions for ethical whistleblowing, the exempting condition is most difficult to
- 2 adequately define. The difficulty lies in the fact that as the gravity of an unethical action
- 3 increases, the justifiability of exemption decreases. Hence, to refer to the previous example of
- 4 salmonella contamination at a peanut processing facility, there was a risk that people might die
- 5 as a result of company negligence. In such a case, even if one believed that whistleblowing
- might put one's livelihood at risk, given the gravity of the misconduct, we would consider such
  a risk insufficient to exempt one from the whistleblowing duty. If, however, one believed that
- 8 whistleblowing would put one's life at risk, then this would be a different matter. We leave it
- 9 for further study to define this exempting condition with greater precision, but we trust that the
- 10 essential principle is clear.

#### 11 Elaborating on the Theory

- 12 The Universal Dignity Theory of Whistleblowing essentially reverses the perspective on
- 13 whistleblowing from that of De George. In the next few paragraphs we'd like to consider why
- 14 this is the case, how this affects the interpretation of whistleblowing as a reporting practice, and
- 15 why we hold this is a better ethical understanding of the place of whistleblowing within
- 16 organizational reporting.
- 17 According to De George's position, unless stringent conditions are met, it is beholden on the
- 18 individual *not* to blow the whistle. By contrast, according to UDTW, if an employee has
- 19 compelling evidence of organizational misconduct, he or she has a duty to blow the whistle unless
- 20 that person has reason to believe that his or her own dignity would be seriously harmed by so
- 21 doing.
- 22 These differences follow from fundamentally different interpretations of the ethics of
- 23 whistleblowing. De George states, "In all cases, because whistleblowing involves disloyalty or
- 24 disobedience at some level, we start by requiring that it be justified, rather than assuming it
- 25 needs no justification."<sup>17</sup> We disagree. As we see it, the charge that whistleblowing is an act of
- 26 disloyalty follows from a misunderstanding of the nature of loyalty and whistleblowing.
- 27 Arthur S. Miller, for example, sensibly asserts, "Surely, an employee owes his employer enough
- 28 loyalty to try to work, first of all, within the organization to attempt to effect change."<sup>18</sup> We
- 29 concur, but we object to views of disloyalty such as that of James Roche, the former president of
- 30 General Motors, who stated:
- 31 Some critics are now busy eroding another support of free enterprise the loyalty of a
- 32 management team, with its unifying values and cooperative work. Some of the enemies
- of business now encourage an employee to be disloyal to the enterprise. They want to
- 34 create suspicion and disharmony, and pry into the proprietary interests of the business.

<sup>&</sup>lt;sup>17</sup> De George, "Whistle Blowing," 237.

<sup>&</sup>lt;sup>18</sup> Arthur S. Miller, "Whistle Blowing and the Law," in *Whistle Blowing*, ed. Ralph Nader, Peter J. Petkas, and Kate Blackwell (New York: Grossman Publishers, 1972), 30.

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- However this is labeled—industrial espionage, whistle blowing, or professional responsibility—it is another tactic for spreading disunity and creating conflict.<sup>19</sup>
- 3 We would argue that loyalty is not a moral good in itself. At stake are two forms of competing
- 4 loyalty, i.e., loyalty to a group and loyalty to the principles of ethical business. Group loyalty is
- 5 a virtue to the extent that the group is committed to virtuous conduct. Loyalty to unethical
- 6 principles can lead to ruination.<sup>20</sup> According to the Universal Dignity Theory of
- 7 Whistleblowing when faced with a choice between loyalty to an organization and loyalty to
- 8 ethical conduct, ethics should prevail. This is not only due to a commitment to ethical principle,
- 9 but also because, in fact, it is when organizations act ethically that they act in the interests of all
- 10 the organization's relevant stakeholders.
- 11 Therefore, as we see it, failure to blow the whistle without an exempting justification is disloyal
- 12 to the company broadly understood; it is an example of remaining impassive in the face of
- 13 conditions that damage the organization itself. It is worth noting that according to the
- 14 Association of Certified Fraud Examiners, "In nearly two-thirds of the fraud schemes covered
- 15 by our study, the perpetrators acted alone...."<sup>21</sup> Such fraudsters violate the organization's
- 16 dignity and by reporting the malfeasance, the whistleblower acts as the organization's defender.
- 17 There is, however, a strong cultural resistance to whistleblowing, which is evidenced in some
- 18 important research done by the Ethics Resource Center. According to their fifth National
- 19 Business Ethics Survey, 56% of employees indicated that they had personally observed conduct
- 20 that violated company ethics standards, policy, or the law, and yet 42% did *not* report the
- 21 observed misconduct. Among those who did not report, 54% indicated that they failed to report
- 22 because they didn't believe it would make any difference and 36% indicated that they feared
- 23 retaliation.<sup>22</sup> This suggests that there is a widespread belief that companies are unsupportive of
- 24 whistleblowing. But, referring back to the idea that most fraud is detected through
- 25 whistleblowing, companies would do well to provide greater support to whistleblowers,
- 26 particularly by helplines as well as through programs that better train managers how to create
- 27 ethical cultures that instill responsibility and accountability in all employees to actively protect
- 28 the integrity of the organization.
- 29 Some observers note that whistleblowing it is sometimes done out of vengeance or in order to
- 30 collect a "bounty," and it is naïve to see in it a virtuous intent. According to Jeffrey Newman, an

<sup>22</sup> Ethics Resource Center, "2007 National Business Ethics Survey," (Washington, DC2008), pp. 1, 3, 6.

<sup>&</sup>lt;sup>19</sup> Quoted in Ronald Duska, "Whistleblowing and Employee Loyalty," in *Honest Work: A Business Ethics Reader*, ed. Joanne B. Ciulla, Clancy Martin, and Robert C. Solomon (New York: Oxford University Press, 2007), 409.

<sup>&</sup>lt;sup>20</sup> The obvious example here is Nazism. There are copious examples of how loyalty was exploited by Hitler and the Nazi hierarchy in a way that supported the abdication of other moral norms. See, for example the discussion of this by Hannah Arendt. Hannah Arendt, "Banality and Conscience," in *The Portable Hannah Arendt*, ed. Peter R. Baehr (New York: Penguin Books, 2000), 338.

<sup>&</sup>lt;sup>21</sup> Association of Certified Fraud Examiners, "2008 Report to the Nation on Occupational Fraud & Abuse," 46.

- 1 expert in the legal aspects of whistleblowing, whistleblower lawsuits are frequently made by
- 2 "former employees which have been terminated by a company for disclosure of the
- 3 wrongdoing."<sup>23</sup> Moreover, under the False Claims Act, successful whistleblowers are eligible
- 4 for a bounty of up to 30 percent of the government's recovery,<sup>24</sup> which could amount to a
- 5 considerable sum.
- 6 However one interprets facts such as these, the UDTW intends to protect the dignity of all
- 7 stakeholders. If a vengeful spirit leads someone to trump up false charges, the UDTW would
- 8 lead to the protection of the offended stakeholder, which might well be the organization itself.
- 9 And if a whistleblower is motivated by monetary gain, that is precisely the intent behind any
- 10 bounty, which does not affect the validity of the allegation. In any case whether the
- 11 whistleblowing is motivated by vengeance, greed, or a sense of duty it is important that the
- 12 focus on whistleblower motivation does not result in drawing away attention from the alleged
- 13 misconduct.

# 14 Blowing the Whistle on the Law

15 Unfortunately, our ethical analysis of whistleblowing is complicated when we consider the

- 16 place of the law. From different perspectives, both ethics and the law are concerned with rights
- 17 as well as with what is right. Laws, as legal statutes, are regulatory conventions established
- 18 through governing authorities that may or may not be ethical. An important role of ethics is to
- 19 serve as a basis for critiquing laws. The tension between ethics and the law is particularly stark
- 20 as it pertains to the problem of whistleblowing, because at least in the United States, the laws
- 21 governing whistleblowing are in such disarray.<sup>25</sup> This problem was recognized by Vermont
- 22 senator, Patrick Leahy, who stated:
- 23 Corporate employees who report fraud are subject to the patchwork of vagaries of
- 24 current state laws, even though most publicly traded companies do business
- nationwide. Thus, a whistleblowing employee in one state (e.g. Texas) may be far more
   vulnerable to retaliation than a fellow employee in another state who takes the same
   action.<sup>26</sup>
- 28 The United States has a long history of legislation created to support whistleblowers, stretching
- 29 back to 1863 and the administration of Abraham Lincoln. At that time, the United States was
- 30 engaged in the Civil War and in order to provide itself with legal remedies against those who
- 31 sought to unduly profit by selling substandard goods at premium prices, the government

<sup>&</sup>lt;sup>23</sup> Jeffrey A. Newman, "The Federal False Claims 'Qui Tam' Actions -- Successful Preparation," in *Handling Federal False Claims (Qui Tam) Whistleblower Cases*, ed. Jeffrey A. Newman, et al. (Boston: Massachusetts Continuing Legal Education, Inc., 2000), 8.

<sup>&</sup>lt;sup>24</sup> See the FAQs at <u>http://whistleblowerlaws.com/index.php</u>

<sup>&</sup>lt;sup>25</sup> For an insightful review of whistleblowing laws, see Gerard Sinzdak, "An Analysis of Current Whistleblower Laws: Defending a More Flexible Approach to Reporting Requirements," *California Law Review* 96, no. 6 (2008).

<sup>&</sup>lt;sup>26</sup> Patrick Leahy, "Congressional Record -- Senate," (Washington, DC2002), S7420.

- 1 passed the False Claims Act (FCA), which provided whistleblower protections.<sup>27</sup> This was an
- 2 excellent beginning, but despite the value of the FCA, it is too limited in its scope because it
- 3 applies only to contractor malfeasance in their dealings with the federal government. In the
- 4 intervening time since passage of the FCA, many laws have been promulgated, each of which
- 5 provides protections for various types of whistleblowers, but none of which is comprehensive.
- 6 For example, the site Whistleblowers.org lists over 120 federal laws pertaining to
- 7 whistleblowing.<sup>28</sup> There are laws that pertain to illegal acts done by federal agencies and others
- 8 that pertain to the military.<sup>29</sup> There are laws that pertain to publicly traded companies, but not
- 9 to privately held companies. Most states have some whistleblowing laws, but they vary greatly
- 10 from state to state. To further complicate matters, if a person claims to have suffered retaliation
- 11 for whistleblowing, the federal statutes of limitations for reporting may vary from 30 days to
- 12 180 days depending on which law applies to one's particular case.<sup>30</sup> Moreover, states also have
- 13 their own statutes of limitations.
- 14 The Sarbanes-Oxley Act of 2002 (SOX) was created in response to high levels of corruption
- 15 among a number of American firms. SOX has placed onerous reporting requirements on
- 16 publicly listed companies, but symptomatic of the problem with whistleblower laws generally,
- 17 the loopholes in SOX greatly undermine its value. For example, the way SOX has been
- 18 interpreted, the whistleblower protections it affords do not apply to private companies or to the
- 19 subsidiaries of publicly traded companies.<sup>31</sup>
- 20 The upshot of the legal morass is that the laws offer little protection to whistleblowers. For
- 21 example, according to Richard E. Moberly, one of the leading US experts in whistleblowing, in
- 22 FY 2006, out of 159 SOX whistleblowing cases that were decided by OSHA, not a single case
- 23 was won by the whistleblower.<sup>32</sup>

<sup>&</sup>lt;sup>27</sup> Larry D. Lahman, "Bad Mules: A Primer on the Federal False Claims Act," *Oklahoma Bar Journal* 76, no. 12 (2005).

<sup>&</sup>lt;sup>28</sup> See <u>http://www.whistleblowers.org/index.php?option=com\_content&task=view&id=816&Itemid=129</u>

<sup>&</sup>lt;sup>29</sup> Moreover, legal protections afforded to whistleblowers have been diminishing. For example, based on the 2006 Garcetti v. Ceballos Supreme Court Decision, public employees may be disciplined, even fired, for blowing the whistle about on one's department if the statement is made "in his capacity as an employee and not as a citizen and carries no First Amendment rights." Add Drachsler citation "Public Employee Whistleblowers..." p. 201.

<sup>&</sup>lt;sup>30</sup> OSHA, "Your Rights as a Whistleblower," OSHA FactSheet(2007),

http://www.osha.gov/OshDoc/data\_General\_Facts/whistleblower\_rights.pdf.

<sup>&</sup>lt;sup>31</sup> See, for example, Jennifer Levitz, "Whistleblowers Are Left Dangling," *Wall Street Journal*, Sept. 4 2008. This article states, "Sen. Patrick Leahy, a Vermont Democrat who helped craft the whistleblower provision – part of the Sarbanes-Oxley corporate governance act – says the law was meant to cover workers in corporate subsidiaries. 'Otherwise, a company that wants to do something shady, could just do it in their subsidiary,' he said."

<sup>&</sup>lt;sup>32</sup> Richard E. Moberly, "Private Sector Whistleblowers: Are There Sufficient Legal Protections?," *Statement Before the Subcommittee on Workforce Protections*(2007).

- 1 Because there is a considerable gap between the UDTW and the pertinent laws, we suggest that
- 2 the business ethics of whistleblowing should serve as a basis for legal reform that brings justice
- 3 and consistency across economic sectors and geographic boundaries.

#### 4 Whistleblowing and Supererogation

- 5 Earlier we provided a condition that would exempt someone from the duty of whistleblowing,
- 6 namely, "One would be conditionally exempted from the duty to blow the whistle if one had
- 7 credible grounds for believing that by doing so one would be putting oneself or others at risk of
- 8 retaliation." The reason for this exemption is that we cannot expect someone to engage in
- 9 whistleblowing if doing so would result in putting him or herself or others in harm's way.
- 10 It is here that we can see the intersection between business ethics and the law, because if the law
- 11 does not afford adequate protection, the exemption from the whistleblowing duty could
- 12 become the norm, and opportunities to rectify injustice will be relatively few.<sup>33</sup> It could be
- 13 argued that it would be unreasonable to expect a whistleblower to bring harm on him or herself
- 14 under any circumstances, and that the act of willingly accepting personal harm for the sake of
- 15 justice is supererogatory and cannot be required. This is where the important but uneasy
- 16 relation between ethics and the law is relevant. If laws are crafted to provide comprehensive
- 17 protection to whistleblowers, then the act of whistleblowing would *not* be deemed to be
- 18 supererogatory, because the whistleblower would typically not be putting him or herself at
- 19 substantial risk. For this reason we argue that it is imperative that laws be drastically reformed
- so as to provide comprehensive protections to whistleblowers. In so doing we can minimize the
- 21 instances of exempting conditions to the whistleblowing duty.

# 22 Concluding Thoughts: Whistleblowing and the Pursuit of Justice

- 23 We began this essay by noting that according to one estimate, in the United States almost \$1
- trillion is lost to corruption on an annual basis, and that the most important contributor to
- 25 detecting fraud is whistleblowing. This illustrates in monetary terms the value and importance
- 26 of whistleblowing. However, we suggest that a good theoretical framework for whistleblowing
- 27 could contribute to creating more ethical business cultures generally as well as provide a
- theoretical foundation for legal reform. In so doing, all the organizational stakeholders would
- 29 be better served, and given the state of international economic interdependence, this would
- 30 contribute to creating a morally stronger global community.
- 31

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<sup>&</sup>lt;sup>33</sup> Such criteria draw us into ethical calculations which are notoriously unreliable. Therefore, the criterion here proposed can be considered, at best, a rule of thumb.

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